



Information of available payment methods, security of those payment methods, fees & charges, cancellation procedure & charge back options

Payment Methods

Netsurf Network ensures the delivery of products to its consumers through its direct sellers.

When consumer tries to purchase products on the official website of Netsurf i.e. netsurfnetwork.com he needs to follow a few steps as mentioned below to purchase the products.

1. Go to Shop Online option on the website. It asks for the identity, whether it's the existing direct seller or the consumer who is willing to purchase the product.
2. The consumer needs to select the option- Shop as a guest.
3. The consumer then can browse through different product categories and select and add the products to the cart in the requisite quantity.
4. When the consumer proceeds to make the payment, he gets a window with the Google map on the webpage.
5. The consumer should enter the Pin code of the delivery address to get the list of direct sellers based at that location.
6. The consumer can check the details of those direct sellers like, their name, contact details, location and the availability of the intended products for purchase with the listed direct sellers.
7. The consumer can select a suitable direct seller and contact him via call or email.
8. Once the consumers connects with the direct seller, the delivery of the products is done and the payment is initiated based on COD

Netsurf Communications Pvt. Ltd.

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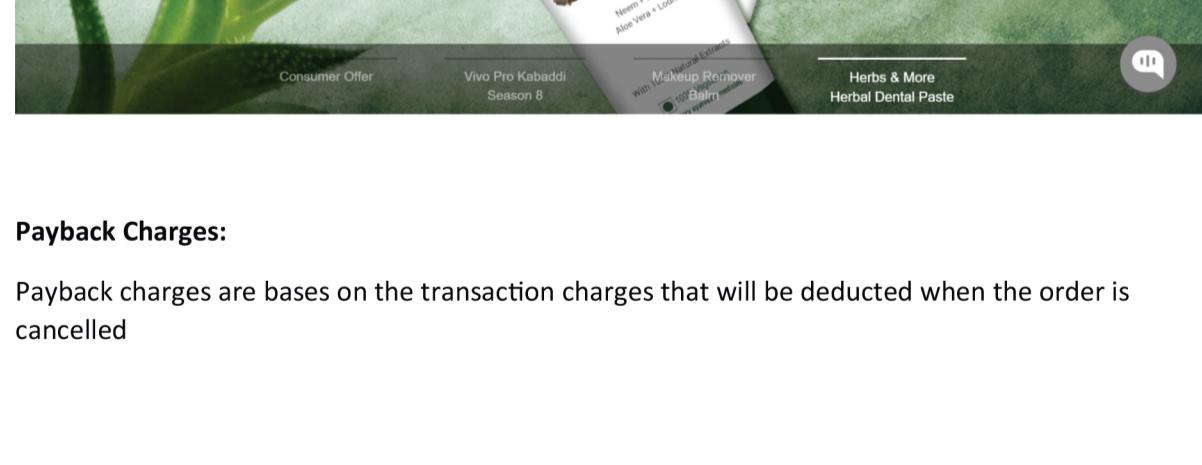
Customer Care: 080691 92222 | E-mail: info@netsurfnetwork.com | www.netsurfnetwork.com



Security of Payment Methods

Netsurf Network has ensured all the transactions on the website happen in smooth, secure and hassle free way.

The website has bought a Secure Sockets Layer(SSL Certificate, details of which are given below



Payback Charges:

Payback charges are bases on the transaction charges that will be deducted when the order is cancelled

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